307007





San Francisco International Airport

P.O. Box 8097

San Francisco, CA 94128

Tel 650.821.5000

Fax 650.821.5005

www.flysfo.com

November 22, 2004

AIRPORT

COMMISSION

CITY AND COUNTY

OF SAN FRANCISCO

GAVIN NEWSOM

MAYOR

LARRY MAZZOLA

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MICHAEL S. STRUNSKY

VICE PRESIDENT

LINDA S. CRAYTON

CARYL ITO

ELEANOR JOHNS

JOHN L. MARTIN AIRPORT DIRECTOR The Honorable Norman Y. Mineta

Secretary

U.S. Department of Transportation

400 - Seventh Street, SW Washington, DC 20590

RE: DOCKET NUMBER OST-2004-19077 - 309

Dear Secretary Mineta:

Please find enclosed Letters of Support of Docket Number OST-2004-19077, in the matter of 2005/2006 U.S.-China Air Services Case and Designations.

This is in regard to the Motion of the City and County of San Francisco for Leave to File Statement of Position in support of the Application of United Airlines to serve the San Francisco-Guangzhou market.

Very truly yours,

John L. Martin Airport Director OFFICERS

Oz Erickson Chair

Jim Chappell President

Vice Chairs Emilio Cruz Evette Davis Anne Halsted Jeannene Przyblyski SPUR

312 Sutter Street, Suite 500 San Francisco, CA 94108-4305

415.781.8726 tel 415.781.7291 fax

info@spur.org www.spur.org

Terry Micheau

Treasurer

November 18, 2004

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Frankie Lee Immediate Past Chair

Michael Wilmar Advisory Council Chair

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Andy Barnes
Margo Bradish
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George Williams
J. Peter Winkelstein
Howard Wong
Paul Zeoer

Brian O'Neili

The Honorable Norman Y. Mineta Secretary of the US Department of Transportation 400 7th Street, SW Washington, DC 20590

Dear Secretary Mineta:

On behalf of SPUR, the San Francisco Planning and Urban Research Association, I am writing to express my strong support for United Airlines' application to provide direct daily service between San Francisco and Guangzhou, China.

SPUR is a public policy think-tank that promotes good planning and good government in San Francisco and the Bay Area.

We believe this expanded air service will be a critical boost to the Bay Area's economy, and we also believe it is justified by the large Chinese-American community in the Bay Area.

The US economy, and the Bay Area's economy in particular, are increasingly tied to China. We believe this expanded service is a logical and important step to facilitate trade and communication internationally.

Thank you for your consideration.

Sincerely,

Jim Chappell President

McKinsey&Company

November 16, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W Washington, DC 20590

Re: Docket No. OST 2004-19077

Dear Secretary Mineta:

I am writing to encourage you to select United Airlines to provide direct daily nonstop service from San Francisco International Airport (SFO) to Guangzhou, China.

The Bay Area business community knows that SFO - and its many international connections to Asia and elsewhere - is a major economic engine for our region. The innovative, outward-looking economy of the Bay Area requires convenient connections to all corners of the world marketplace. For this reason, the Bay Area Council has supported improving expanding SFO's international terminal, connecting SFO to BART, and reducing weather-related delays. For this same reason, the Bay Area Council supports the application by United Airlines to provide direct daily non-stop international air service between SFO and Guangzhou, China.

China's exploding economic market represent a leading business opportunity for Bay Area firms, and the proposed new routes will both facilitate and serve economic relations with China. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou. The Bay Area Council urges you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou.

Thank you for your consideration.

Şinçerely,

Lenny Mendonca

Chairman, Bay Area Economic Forum

Director, McKinsey & Company

November 18, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C.20500 Docket No. OST 2004-19077

Dear Secretary Mineta,

On behalf of Sunrise Wireless, Inc. we write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely.

Milton E. Gregory

President, Sunrise Wireless, Inc.



November 18, 2004

President George W. Bush The White House Washington, D.C. 20500

Subject: Docket No. OST 2004-19077

Dear President Bush:

On behalf of Skidmore, Owings & Merrill LLP (SOM), we write to urge the Department of Transportation to select United Airlines' application to provide direct daily non-stop or international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly-growing demand for more direct access to the Pearl River Delta region by Bay Area businesses, including SOM. We are actively engaged in professional architectural and urban design services in this region of China.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive, direct, daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily non-stop service between SFO-Guangzhou. Thank you for your consideration.

Very truly yours,

Managing Partner



BURR, PILGER & MAYER LLP

Accountants and Consultants

November 17, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Re:

Docket No. OST 2004-19077

Dear Mr. Secretary:

On behalf of Burr, Pilger & Mayer LLP, we are writing to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Very truly yours,

Stephen D. Mayer President & CEO

ReedSmith

Jack R. Nelson Direct Phone: 510.466.6838 Email: jnelson@reedsmith.com Reed Smith LLP 1999 Harrison Street Suite 2400 Oakland, CA 94612-3572 510.763.2000 Fax 510.273.8832

November 16, 2004

| The Honorable Norman Y. Mineta | Entered Sections Sections | S |
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| Secretary U.S. Department of Transportation | | 9 |
| Washington, DC 20590 | رل | 夏夏 |
| Re: Docket No. OST 2004-19077 | \supset | 당왕 |
| Dear Secretary Mineta: | ξ5 | |
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On behalf of the Bay Area Council and its business members, I am writing to encourage you to select United Airlines to provide direct daily nonstop service from San Francisco International Airport (SFO) to Guangzhou, China.

The Bay Area business community knows that SFO—and its many international connections to Asia and elsewhere—is a major economic engine for our region. The innovative, outward-looking economy of the Bay Area requires convenient connections to all corners of the world marketplace. For this reason, the Bay Area Council has supported improving expanding SFO's international terminal, connecting SFO to BART, and reducing weather-related delays. For this same reason, the Bay Area Council supports the application by United Airlines to provide direct daily non-stop international air service between SFO and Guangzhou, China.

China's exploding economic market represent a leading business opportunity for Bay Area firms, and the proposed new routes will both facilitate and serve economic relations with China. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly

The Honorable Norman Y. Mineta November 16, 2004 Page 2

competitive direct daily non-stop service between SFO and Guangzhou. The Bay Area Council urges you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Very truly yours,

Jack R. Nelson

California Market Managing Partner

JRN/cah

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The PMI Group, Inc. PMI Plaza 3003 Oak Road Walnut Creek, CA 94597 Tel Direct: (925) 658-6250 Office Fax: (925) 658-6114

W. ROGER HAUGHTON
Chairman and Chief Executive Officer

November 16, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Re:

Docket No. OST 2004-19077

Dear Secretary Mineta:

On behalf of the Bay Area Council and its business members, I am writing to encourage you to select United Airlines to provide direct daily nonstop service from San Francisco International Airport (SFO) to Guangzhou, China.

The Bay Area business community knows that SFO – and its many international connections to Asia and elsewhere – is a major economic engine for our region. The innovative, outward-looking economy of the Bay Area Council has supported improving expanding SFO's international terminal, connecting SFO to BART, and reducing weather-related delays. For this same reason, the Bay Area Council supports the application by United Airlines to provide direct daily nonstop international air service between SFO and Guangzhou, China.

China's exploding economic market represent a leading business opportunity for Bay Area firms, and the proposed new routes will both facilitate and serve economic relations with China. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou. The Bay Area Council urges you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Very truly yours,

W. Roger Haughton



CHINESE CHAMBER OF COMMERCE

730 Sacramento Street, San Francisco, CA 94108

(415) 982-3000 Fax: (415) 982-4729

The Honorable Norman Y. Mineta

November 15, 2004

Secretary, U.S. Department of Transportation

400 7th Street, S.W.

Washington, D.C. 20590

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Dear Secretary Mineta:

On behalf of the Chinese Chamber of Commerce, we write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses and residents.

The Chinese Chamber of Commerce is comprised of 500 business members, 80% of whom are doing businesses with Guangzhou area. Besides, nearly 70 % of the San Francisco and in the Bay area counties residents are hailed from Guangzhou area. Just in the month of November 2004, over 2000 of our residents in San Francisco have gone back for family and district associations' conventions that we are aware of. So we anticipate the demands for direct service to Guangzhou will far exceed passengers traveling on the San Francisco/Shanghai route.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

DEPT OF TRANSPORTATION

November 15, 2004

The Honorable Norman Y. Mineta

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Rose Patk_1

General Consultant

Chinese Chamber of Commerce

 \triangleright

San Francisco Small Business Advocates

Small Business

BIG IMPACT!

Steering Committee:

Bruce Bonacker, AIA Bonacker Associates Architecture 415-434-4300

> Rosalie Bulach Name-Finders Lists. Inc. 415-955-8585

John Carlson Monaco Labs & Video 415-864-5350

Stephen Cornell Brownie's Hardware 415-673-8900

Mike Denny American Wine Distributors, Inc. 415-986-7677

Rich Gunn Certified Public Accountant 415-288-6218

> Scott Hauge CAL Insurance 415-680-2109

Norm Ishimoto Kiyomura-Ishimoto Associates 415-984-5880

> Edward Kaplan, AIA Kaplan Architects 415-974-6794

Kim King King Security Services, Inc. 415-433-5464

> Sarosh Kumana Pacific Investments 415-861-4554

Rolf Mueller RJM Systems Inc. 415-731-2884

Bill O'Connell Benjanun, Weill & Mazer 415-421-0730

> Dave Sahagun Castro Chevron 415-567-1136

Syndi Seid Advanced Etiquette 415-928-1912

Rebecca Silverberg Consultant 415-584-0535

The San Francisco Small Business Advocates is a Political Action Committee

Identification #1226595

All contributions are not tax deductible. The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Dear Secretary Mineta,

On behalf of the San Francisco Small Business Advocates, we write to urge the Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely, San Francisco Small Business Advocates

> 2311 Taraval Street, San Francisco CA 94116 Tel. 415-680-2109 Fax: 415-661-2254 Please visit our web site at www.SmallBusinessAdvocates.org



November 16, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 4007th Street, S.W. Washington, D.C. 20590 Docket No. OST 2004-19077

Dear Secretary Mineta:

On behalf of Name-Finders Lists, Inc., we write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Rosalie A. Bulach

President

Bulach

November 16, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 Seventh Street, S.W. Washington, D.C. 20590

ATTN: Docket No. OST 2004-19077

Dear Secretary Mineta:

On behalf of MacKenzie Communications, we write to urge the Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Jams R. MacKenzie

President

MacKenzie Communications, Inc.

700 DEC 3 A D CO

MacKenzie Communications



SAN FRANCISCO
CHAMBER OF COMMERCE Where smart business starts.

A. Lee Blitch President & CEO

November 15, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Dear Secretary Mineta:

On behalf of the San Francisco Chamber of Commerce, we write to urge The Department of Transportation to select United Airlines' application to provide direct dally non-step international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Lee Blitch, President and CEO

San Francisco Chamber of Commerce

The Blitch

235 Montgomery Street, 12th FL

San Francisco, CA 94104

McKesson Corporation

1 Post Street San Francisco, CA 94104

MCKESSON

Empowering Healthcare

November 15, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Dear Secretary Mineta:

On behalf of McKesson Corporation, I write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SF)) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

The Bay Area has close ties to China in that San Francisco has the largest Chinese-American population within the United States and a strong business base. Convenient air service to China would benefit businesses as well as residents. We urge The Department of Transportation to select UAL's application to provide daily non-stop international air service between SF International Airport and Guangzhou, China.

Sincerely,

Cheryl T. Smith

Executive Vice President and CIO

Kerifl T. Smith

San Francisco Regional **Commercial Banking Office**

420 Montgomery Street, 9th Floor San Francisco, CA 94104-2676

MAC A0101-096

415 421-1352 Fax



November 11, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Dear Secretary Mineta:

On behalf of Wells Fargo and Company, we write to urge The Department of Transportation to select United Airlines' application to provide direct daily nor step international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

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We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Steven Bolkovic

EVP/Regional Vice President Wells Fargo Commercial Banking

San Francisco Regional

CC: Lee Blitch

President/CEO, SF Chamber of Commerce



S. Dale Hess Executive Vice President

November 4, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, DC 20590

RE: SFO – Guangzhou Air Service Docket #OST 2004-19077

Dear Secretary Mineta,

I am writing on behalf of the nearly 2,000 business members of the San Francisco Convention & Visitors Bureau in support of United Airlines' application to provide daily nonstop international air service between San Francisco International Airport and Guangzhou, China.

We enthusiastically endorse United's proposal to expand its non-stop service between the San Francisco Bay Area and China. Our Convention & Visitors Bureau began a joint effort with the San Francisco Airport nearly five years ago as one of the few U.S. destinations to promote and develop traffic between China and the U.S. United's service is integral to the success of our continuing efforts to attract business from China.

Service between San Francisco and Guangzhou holds more potential for the Bay Area than any other area in the country. This is because of a long-standing relationship between the two areas, based not only on our attraction to visitors as having the nation's largest Cantonese population, but also as having the leading high-tech, academic and medical institutions.

In addition, having the newest and largest international air terminal in North America, San Francisco is best suited as the gateway to the United States for the growing number of pleasure and business visitors arriving from China.

We strongly urge you to select United Airlines to provide this much needed daily nonstop service between the San Francisco Bay Area and Guangzhou, China.

Sincerely,



A.T. Kearney, Inc. 101 California Street San Francisco, California 94111 1 415 912 5200 1 415 912 5399 Fax

> A **=**:

November 12, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, DC 20590

Re: Docket No. OST 2004-19077

Dear Secretary Mineta:

As a member of the Board and Executive Committee of the Bay Area Council and its business members, I am writing to encourage you to select United Airlines to provide direct daily nonstop service from San Francisco International Airport (SFO) to Guangzhou, China.

The Bay Area business community knows that SFO—and its many international connections to Asia and elsewhere—is a major economic engine for our region. The innovative, outward-looking economy of the Bay Area requires convenient connections to all corners of the world marketplace. For this reason, the Bay Area Council has supported improving expanding SFO's international terminal, connecting SFO to BART, and reducing weather-related delays. For this same reason, the Bay Area Council supports the application by United Airlines to provide direct daily non-stop international air service between SFO and Guangzhou, China.

China's exploding economic market represent a leading business opportunity for Bay Area firms, and the proposed new routes will both facilitate and serve economic relations with China. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou. The Bay Area Council urges you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely.

Vice President



November 10, 2004

George H. Benter, Jr.

President
Chief Operating Officer

The Honorable Norman Y. Mineta Secretary of U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Re:

Docket No. OST 2004-19077

Dear Mr. Secretary:

On behalf of City National Bank and the thousands of entrepreneurs, business owners and professionals whom we serve, I urge you to lower restrictions against new flights to China. Specifically, I submit that selecting United Airlines to provide direct daily nonstop service from San Francisco International Airport to Guangzhou, China would benefit the economy of the Bay Area, the state and the nation.

California is America's gateway to the Pacific Rim, and China is the largest market on earth. To our clients and other U.S. companies, China offers the prospect of new markets and expanded revenue opportunities. There has never been a better time to promote economic relations with China, and I encourage you to allow more convenient and frequent flights there from San Francisco.

Thank you for your consideration.

Sincerely,

George H. Benter, Jr.

GHB:ss.

JEANNE R. MYERSON

President

Chief Executive Officer

THE SWIG COMPANY
220 MONTGOMERY STREET
SAN FRANCISCO
CALIFORNIA 94104

PH (415) 291.1137 Fx (415) 291.8373 Emjrmyerson@swigco.com

November 11, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Re: Docket No. OST 2004-19077

Dear Secretary Mineta:

On behalf of The Swig Company, we write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Jeane Uly

Cost Plus, Inc. 200 Fourth Street Oakland, CA 94607 tel 510.893.7300 fax 510.893.6418 www.costplusworldmarket.com

November 10, 2004

WORLD MARKET.

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, DC 20590

RE: Docket No. OST 2004-19077

Dear Secretary Mineta:

I am writing to encourage you to select United Airlines to provide direct daily nonston service from San Francisco International Airport (SFO) to Guangzhou, China.

The Bay Area business community knows that SFO – and its many international connections to Asia and elsewhere – is a major economic engine for our region. The innovative, outward-looking economy of the Bay Area requires convenient connections to all corners of the world marketplace. For this reason, the Bay Area Council has supported improving expanding SFO's international terminal, connecting SFO to BART, and reducing weather-related delays. For this same reason, Cost Plus World Market supports the application by United Airlines to provide direct daily non-stop international air service between SFO and Guangzhou, China.

China's exploding economic market represents a leading business opportunity for Bay Area firms, and the proposed new routes will both facilitate and serve economic relations with China. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou. The Bay Area Council urges you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Murray Dashe Chairman, CEO and President

Cost Plus World Market

LEE HECHT HARRISON

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, DC 20590

Re: Docket No. OST 2004-19077

Dear Secretary Mineta:

On behalf of the Bay Area Council and its business members, I am writing to encourage you to select United Airlines to provide direct daily nonstop service from San Francisco International Airport (SFO) to Guangzhou, China.

The Bay Area business community knows that SFO—and its many international connections to Asia and elsewhere—is a major economic engine for our region. The innovative, outward-looking economy of the Bay Area requires convenient connections to all corners of the world marketplace. For this reason, the Bay Area Council has supported improving expanding SFO's international terminal, connecting SFO to BART, and reducing weather-related delays. For this same reason, the Bay Area Council supports the application by United Airlines to provide direct daily non-stop international air service between SFO and Guangzhou, China.

China's exploding economic market represent a leading business opportunity for Bay Area firms and the proposed new routes will both facilitate and serve economic relations with China. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou. The Bay Area Council urges you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Peg McAllister

Senior Vice President

Per McAllister

DEPT OF TRANSPORTATION

KQED
Celebrating 50 years

November 11, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, DC 20590 Jeff Clarke, President and CEO

Re: Docket No. OST 2004-19077

Dear Secretary Mineta:

On behalf of the Bay Area Council and its business members, I am writing to encourage you to select United Airlines to provide direct daily nonstop service from San Francisco International Airport (SFO) to Guangzhou, China.

The Bay Area business community knows that SFO—and its many international connections to Asia and elsewhere—is a major economic engine for our region. The innovative, outward-looking economy of the Bay Area requires convenient connections to all corners of the world marketplace. For this reason, the Bay Area Council has supported improving expanding SFO's international terminal, connecting SFO to BART, and reducing weather-related delays. For this same reason, the Bay Area Council supports the application by United Airlines to provide direct daily non-stop international air service between SFO and Guangzhou, China.

China's exploding economic market represent a leading business opportunity for Bay Area firms, and the proposed new routes will both facilitate and serve economic relations with China. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou. The Bay Area Council urges you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

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TEFF CLARKE

cc: Jim Wunderman, Bay Area Council

MORRISON & FOERSTER LLP

ATTORNEYS AT LAW

SAN FRANCISCO LOS ANGELES DENVER PALO ALTO WALNUT CREEK SACRAMENTO ORANGE COUNTY

SAN DIEGO BUENOS AIRES 425 MARKET STREET
SAN FRANCISCO, CALIFORNIA 94105-2482
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WASHINGTON, D.C.
NORTHERN VIRGINIA
LONDON
BRUSSELS
BEIJING
HONG KONG
SINGAPORE
TOKYO

NEW YORK

November 12, 2004

Writer's Direct Contact 415/268-7073 KWetmore@mofo.com

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Re: Docket No. OST 2004-19077

Dear Secretary Mineta:

On behalf of Morrison & Foerster LLP, I write to urge The Department of Transportation to select the application of United Airlines to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China.

SFO, and its many international connections to Asia and elsewhere, is a major economic engine for our region. SFO serves as a gateway to Asia and is fundamentally important to the innovative globally-oriented business of the Bay Area. The Bay Area supports the largest Chinese-American population and business base in the United States, and the innovative, outward-looking economy of the Bay Area requires convenient connections to all corners of the world marketplace. The proposed SFO-Guangzhou service is estimated to shrink total flying time by five-to-six hours, and given the large number of Bay Area businesses that are doing more and more work in China, this proposed route will certainly serve rapidly growing international business needs involving companies located throughout the Bay Area.

Convenient and efficient travel to and from the various regions in China is particularly important to our law firm. We are one of only a few American law firms with three offices in China. We also serve as sole international legal counsel to the Beijing Organizing Committee for the XXIX Olympiad, so our business requires that we travel to and from China on a regular basis. Direct access into various locations in China will help us maintain our strong connection to that region and will facilitate further growth in business from the area.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by

The Honorable Norman Y. Mineta November 12, 2004 Page Two

China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou. Morrison & Foerster urges you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely

Keith C. Wetmore

Chair

Morrison & Foerster LLP



Lora K. WattsPresident
External Affairs

SBC West 140 New Montgomery Street Room 1824 San Francisco, CA 94105

415.537.3300 Phone

November 8, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, DC 20590

Re: Docket No. OST 2004-19077

Dear Secretary Mineta:

On behalf of SBC, I am writing to encourage you to select United Airlines to provide direct daily nonstop service from San Francisco International Airport (SFO) to Guangzhou, China.

The Bay Area business community knows that SFO—and its many international connections to Asia and elsewhere—is a major economic engine for our region. The innovative, outward-looking economy of the Bay Area requires convenient connections to all corners of the world marketplace. For this reason, SBC has supported improving expanding SFO's international terminal, connecting SFO to BART, and reducing weather-related delays. For this same reason, SBC supports the application by United Airlines to provide direct daily non-stop international air service between SFO and Guangzhou, China.

China's exploding economic market represent a leading business opportunity for Bay Area firms, and the proposed new routes will both facilitate and serve economic relations with China. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou. SBC urges you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Hora Watts

DOOKETS



Lynn Bunim Executive Director External Affairs SBC California 140 New Montgomery Street Room 2244 San Francisco, CA 94105

415.537.3266 Phone 415.543.0852 Fax lynn,bunim@sbc.com

November 12, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

RE: Docket No. OST 2004-19077

Dear Secretary Mineta:

On behalf of the San Francisco business community and the San Francisco Workforce Investment Board, which I chair, this letter urges The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghal and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

grin & Sun

NO SELECTION OF THE OWNER.

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November 4, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590 Docket No. OST 2004-19077

Dear Secretary Mineta:

On behalf of the Committee on Jobs, we write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, Chima. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Nathan Nayman Executive Directer

Cc;

Doug Sherenstein, Chairman

Dick Kovacevich, In-Coming Chairman

P.2/2

Matteson Realty Services, Inc. Matteson Real Estate Equities, Inc. Matteson Management Services, Inc.

9:57AM

November 9, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, SW Washington, DC 20590

Re: Docket No. OST 2004-19077

Dear Secretary Mineta:

On behalf of the Bay Area Council and my clients, many of whom are Asian, I am writing to encourage you to select United Airlines to provide direct daily non-stop service from San Francisco International Airport (SFO) to Guangzhou, China.

The Bay Area business community knows that SFO – and its many international connections to Asia and elsewhere – is a major economic engine for our region. The innovative, outward-looking economy of the Bay Area requires convenient connections to all corners of the world marketplace. For this reason, the Bay Area Council has supported improving expanding SFO's international terminal, connecting SFO to BART, and reducing weather-related delays. For this same reason, the Bay Area Council supports the application by United Airlines to provide direct daily non-stop international air service between SFO and Guangzhou, China. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou. The Bay Area Council urges you to select United Airlines for direct daily non-stop service between SFO and Guangzhou. Thank you for your consideration.

Condially,

Duncan L. Matteson

Chairman



404 Saratoga Avenue, Sulte 100 Santa Clara, CA 95050-7062 Phone: 408/985-6000 Fax: 408/985-6050

November 9, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, DC 20590

Re:

Docket No. OST 2004-19077

Dear Secretary Mineta:

On behalf of the Bay Area Council and its business members such as myself, I am writing to encourage you to select United Airlines to provide direct daily nonstop service from San Francisco International Airport (SFO) to Guangzhou, China.

The Bay Area business community knows that SFO - with its many international connections to Asia and elsewhere - is a major economic hub for our region. As you know, the Bay Area Council has supported improving and expanding SFO's international terminal, connecting SFO to BART, and reducing weather-related delays. For this same reason, the Bay Area Council supports the application by United Airlines to provide direct, daily, non-stop international air service between SFO and Guangzhou, China.

China's rapidly growing economic market represents a leading business opportunity for Bay Area firms, and the proposed new routes will both facilitate and enhance economic relations with China. The proposed SFO-Guangzhou service should reduce the total flying time, thus substantially enhancing service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more in opportunities offered by China's economic growth, the time is now for United to offer this daily non-stop service between SFO and Guangzhou. I join the Bay Area Council in urging you to select United Airlines for the above-cited docket.

Thank you for your consideration.

Schitt

Very truly yours,

Stephen C. Schott President and CEO

SCS/lwl



■ 200 Pine Street, Suite 300 San Francisco, CA 94104 (415) 981-6600 Fax (415) 981-6408

www.bayareacouncil.org

■ EXECUTIVE COMMITTEE

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NELSON C. RISING
Chairman & CEO
Catellus Development Corporation

ANDREW BALL President & CEO Webcor Builders

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President & Managing General Partner
San Francisco Giants

DUNCAN L. MATTESON Chairman Greater Bay Bancorp

CLAIRE McAULIFFE Principal M Squared Inc.

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LENNY MENDONCA Director McKinsey & Company

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DAVID J. O'REILLY Chairman & CEO ChevronTexaco Corporation

ROBERT T. PARRY President & CEO (Retired) Federal Reserve Bank of San Francisco

P. ANTHONY RIDDER Chairman & CEO Knight Ridder

T. GARY ROGERS Chairman & CEO Dreyer's Grand Ice Cream

STEPHEN C. SCHOTT Managing Partner, Oakland A's President, Citation/Award Homes

DOUGLAS W. SHORENSTEIN Chairman & CEO Shorenstein Company LLC

GORDON R. SMITH President & CEO Pacific Gas and Electric Company

JOHN G. STUMPF Group Executive Vice President Community Banking Wells Fargo & Company

G. CRAIG SULLIVAN Chairman (Retired) The Clorox Company

LORA K. WATTS
President – External Affairs
SBC

Ex Officio JIM WUNDERMAN President & CEO

■ Founded in 1945, the Bay Area Council is a business-sponsored regional public policy organization which promotes economic prosperity and quality of life in the Bay Area.

November 8, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, DC 20590

Re: Docket No. OST 2004-19077

Dear Secretary Mineta:

On behalf of the Bay Area Council and its business members, I am writing to encourage you to select United Airlines to provide direct daily nonstop service from San Francisco International Airport (SFO) to Guangzhou, China.

The Bay Area business community knows that SFO—and its many international connections to Asia and elsewhere—is a major economic engine for our region. The innovative, outward-looking economy of the Bay Area requires convenient connections to all corners of the world marketplace. For this reason, the Bay Area Council has supported improving expanding SFO's international terminal, connecting SFO to BART, and reducing weather-related delays. For this same reason, the Bay Area Council supports the application by United Airlines to provide direct daily non-stop international air service between SFO and Guangzhou, China.

China's exploding economic market represent a leading business opportunity for Bay Area firms, and the proposed new routes will both facilitate and serve economic relations with China. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou. The Bay Area Council urges you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Jim Wunderman President and CEO

MARSH

Scott H. Lamb Senior Vice President

Marsh Risk & Insurance Services One California Street San Francisco, CA 94111 California License # 0437153 415 743 8510 Fax 415 743 8078 Scott.Lamb@Marsh.com www.marsh.com

November 08, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C.20500

Dear Secretary Mineta:

On behalf of MARSH, we write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Senior Vice President

MARSH



November 17, 2004

The Honorable Norman Y. Mineta Secretary U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Dear Secretary Mineta

On behalf of the British American Business Council, we write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-tc-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Mostyn T. Lloyd Executive Director

PENCOMP, INC.

872 Dubuque Avenue South San Francisco, CA 94080 (650) 616-7840 (650) 616-7841 FAX E-mail: pencompinc@aol.com

November 17, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Dear Secretary Mineta:

On behalf of PENCOMP, INC., we write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Ronald F. O'Connell President



Comerica Bank-California

Glenn L. Colville International Trade Finance Dept. 1331 N. California Blvd., Ste. 400 Walnut Creek, CA 94596 Tel: (925) 941-1931 Fax: (925) 941-1999

November 16, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Dear Secretary Mineta:

On behalf of Comerica Bank, we write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Singerely, Colulie,

ilenn L. Colville

Senior Vice President - Western Division

Group Manager

KAREN KOREMATSU ASSOCIATES

commercial and residential interior design P.O. Box 10427, San Rafael, CA 94912 tel (415) 258-9001 fax (415) 258-0944

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington.D.C.20590

Dear Secretary Mineta

DEFINATION DE TRANSPORTATION D

On behalf of Karen Korematsu Associates, we write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Karen Korematsu-Haigh



20/20 Productions

550 Bryant Street San Francisco California 94107

t: 415 546 2020

f: 415 546 2025

is is 2020productionsinc.com

OF TRANSPORTS
DOCKETS

DEC -3 A

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Dear Secretary Mineta

On behalf of 20/20 Productions, Inc we write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

20/20 Productions, Inc.



The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Dear Secretary Mineta

On behalf of International Programming & Systems, Inc., we write to urge he Department of Transportation to select United Airlines' application to provide direct early non-stop international air service between San Francisco International Airport (SEO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely.

Michael C. Sutton

President

THOMAS J. SPOTT

CRISTA M. LUCEY

SPOTT, LUCEY & WALL, INC.

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The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590

Dear Secretary Mineta:

On behalf of Spott, Lucey & Wall, Inc. CPA's, we write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

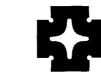
With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Yours very truly,

THOMAS J. SPOTT

Tom Spott



AMERICA CALIFORNIA BANK

November 5, 2004

The Honorable Norman Y. Mineta Secretary, U.S. Department of Transportation 400 7th Street, S.W. Washington, DC 20590

Dear Secretary Mineta,

On behalf of America California Bank, we write to urge the Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China. The proposed new service is essential to meet rapidly growing demand for more direct access to the Pearl River Delta region by Bay Area businesses.

We strongly support United's efforts to expand its services between the Bay Area and China's exploding economic markets. The Bay Area supports the largest Chinese-American population and business base within the United States, and numerous Bay Area Residents with business and family linkages to Hong Kong, Guangzhou, Shanghai and other major Chinese urban centers need access to more direct and convenient air services that will reduce travel time. The proposed SFO-Guangzhou service is estimated to shrink by five-to-six hours the total flying time, and thus would enhance substantially the service and competition policies of the Department.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for Untied to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

AMERICA CALIFORNIA BANK

Staart O. Keirle

President

Chief Executive Officer



san Francisco — Shanghai Sister City Committee



Source of Directors

James Feng, Chairman

Watter Fong, Vice Chair

Anton Qiu, Treasurer

Tom Klitgaard, Secretary

Andrew Lee, Member

Melinga Yes, Member

Paul Zon, Member

November 18, 2004

The Honorable Norman Y. Mineta U.S. Secretary of Transportation 400 7" Street, S.W. Washington, DC 20590

Docker No. OST 2004-19077

Dear Secretary Mineta,

On behalf of the San Francisco Shanghai Sister City Committee we write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between the San Francisco International Amport (SFO) and Guangzhou, Chius.

San Francisco and Shanghai have shared a unique relationship as Sister Cities since first established in 1980 by former San Francisco Mayor Dianne Feinstein and former Shanghai Mayor Wang Daohan. The two Mayors charged the Committee on each side with promoting cross cultural exchanges of ideas, promoting goodwill between the two cities and nations and building upon and strengthening friendships and understanding.

Our friendship, approaching its 25th anniversary next year, has continued to blossom via a variety of goodwill and exchange programs, which often include traveling to different parts of China, including the rapidly growing Pearl River Deita.

We strongly support United's offorts to expand its services between the Bay Area and China. The Bay Area, which boasts the largest Chinese-American population within the United States, desperately needs a more direct and convenient air route to one of China's most often visited locales—the Pearl River Dalts. United's proposed service reduces travel time and substantially enhances service.

We urge you to select United Airlines.

Most sincerely,

Walter Fong Board of Directors



SAN FRANCISCO BAY AREA RAPIO TRANSIT DISTRICT

300 Lakeside Drive, P.O. Box 12688 Cakland, CA 94604-2688 (510) 464-6000

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Dan Richard VICE-PRESIDENT

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Lynette Sweet THE DISTRICT

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Tem Radulovich 9TH DISTRICT

November 18, 2004

The Honorable Norman Y. Mineta U.S. Secretary of Transportation 400 7th Street, S.W. Washington, DC 20590 Docket No. OST 2004-19077

Dear Secretary Minetaum

As President of the San Francisco Bay Area Rapid Transit District (BART) I am writing to urge the Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between the San Francisco International Airport (SFO) and Guangzhou, China.

Since opening in June of 2003, the BART SFO station was at first underutilized by commuters. However, as the economy continues to improve, so has ridership along the SFO Extension. With the addition of a direct daily non-stop flight between SFO and Guangzhou, China, ridership would certainly be expanded further, especially at the BART SFO station, given the Bay Area's location as "Gateway to the Pacific Rim" and its sizable Chinese-American population.

As Bay Area businesses continue to seek out China's vast economic opportunities, direct service from SFO to the Pearl River Delta becomes increasingly imperative in improving upon the Bay Area's own business economy.

I urge you to select United Airlines in the above-cited docket for direct, daily nonstop service between SFO and Guangzhou.

Thank you for your consideration.

Most sincerely,

President

P03



809 SACRAMENTO STREET

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WWW.ASJANWEEK.COM



November 18, 2004

The Honorable Norman Y. Mineta U.S. Secretary of Transportation Department of Transportation 400 7th Street, S.W. Washington, D.C. 20590 Docket No. OST 2004-19077

Dear Secretary Mineta:

On behalf of AsianWeek, the nation's oldest and largest English-language newspaper reporting about Asian America, we write to urge The Department of Transportation to select United Airlines' application to provide direct daily non-stop international air service between San Francisco International Airport (SFO) and Guangzhou, China.

The Bay Area has long been considered the gateway to the Pacific Rim. Additionally, it is home to the nation's largest Chinese-American population, with the majority of these American's ancestors hailing from Guangzhou. These factors, in combination with the thriving economic opportunities available to Bay Area businesses in China, make a direct, nonstop route between San Francisco and the Pearl River Delta essential. We strongly support United's efforts to expand its services between the Bay Area and Guangzhou.

With international air traffic rapidly regaining its pre-9/11 growth levels, and as our Bay Area businesses participate more and more in the exciting opportunities offered by China's dynamic economic growth, the time is ripe for United to offer this highly competitive direct daily non-stop service between SFO and Guangzhou.

We urge you to select United Airlines in the above-cited docket for direct daily nonstop service between SFO-Guangzhou. Thank you for your consideration.

Sincerely,

Ted Fang

Editor